



A Message to My Patients About Arbitration

Attached is an Arbitration Agreement which I respectfully urge you to sign. We will thereby agree that any disputes arising out of the services you receive from this office will be resolved through binding arbitration rather than in a court of law.

Binding arbitration has benefits for both doctors and patients. Jurists such as former United States Supreme Court Chief Justice Warren Burger and California Supreme Court Chief Justice Malcom Lucas, favor arbitration as an alternative method of dispute resolution. The California Supreme Court has noted that arbitration is speedier and less costly than are jury trials for resolving disputes between doctors and patients. Both parties are spared some of the rigors of trial, and the publicity which may accompany judicial proceedings. In addition, because virtually no appeals of an arbitrated award are allowed, the prevailing party can expect either prompt payment or prompt dismissal of the case without facing the lengthy appeals process.

Please sign the agreement after first reading it carefully and asking any questions you may have.